



# Fuel Voucher Policy

- You can be issued vouchers for each category of fuel, water, internet or phone whilst they are available and as long as you are engaging with our service.
- PayPoint/PayOut vouchers are available to those with pre-payment meters - these should be used for current usage, not to clear debts.
- Cash vouchers are available to those without pre-payment meters for fuel costs..
- We will need to determine if you are eligible by asking some questions about your financial & personal situation. We may need to see evidence of this.
- We will ask to see some ID e.g. passport, driving licence, benefits letters or bills.

**citizens  
advice**

**Wealden**